

Community Health Centers

FY 2025–2026

ANNUAL IMPACT REPORT

Our mission is to improve the health of ALL within the communities we serve.

A NOTE FROM GREG & TIM

FY26 was a year of meaningful progress for Community Health Centers, measured first and foremost by the people and communities we had the privilege to serve.

Every day, our providers and team members deliver essential care to people across our communities, improving health, supporting wellness, addressing urgent needs, and, in many cases, changing and saving lives. That is the most important measure of our success. At a time when access to affordable, high-quality health care remains challenging for far too many people, CHC continued to be there for our patients, regardless of their insurance status or ability to pay.

"THE MOST IMPORTANT MEASURE OF OUR SUCCESS IS THE PEOPLE AND COMMUNITIES WE HAVE THE PRIVILEGE TO SERVE."

We accomplished this work while navigating a difficult financial environment affecting health care organizations across Vermont and the country. In FY26, CHC reported a loss of $602,671. While significant, this represented substantial improvement over FY25 and reflects important progress toward greater financial stability. Our team, working closely with the Board and its Finance Committee, continues to take thoughtful steps to strengthen CHC and ensure that we can sustain our mission for generations to come.

That progress reflects several important initiatives, including becoming self-insured, strengthening billing services, and beginning the transition to a new electronic health record system designed to improve efficiency and support the delivery of care. Our providers and staff have also remained deeply focused on expanding access and ensuring that as many patients as possible can receive the care they need.

Challenges remain. Changes to Medicaid eligibility enacted in H.R. 1 create uncertainty about the number of Vermonters who may lose coverage in the years ahead. For CHC, the implications are both financial and deeply human. Losing insurance does not mean that someone stops needing primary care, dental care, mental health services, medications, or support managing a chronic condition.

CHC will continue to welcome patients regardless of their insurance coverage or ability to pay. Last year alone, we provided nearly $1 million in discounted and free care to qualified patients through our sliding fee program. As changes to Medicaid take effect, we anticipate that the need for this support may grow.

We enter the year ahead mindful of these challenges, but confident in our mission and the extraordinary people who carry it forward each day. We will continue strengthening our organization, adapting to a changing health care environment, and stewarding our resources responsibly. Most importantly, we will continue doing what CHC has long done with distinction: caring for our communities, expanding access to high-quality care, and being there for our patients when they need us most.

Tim Ashe
CHC Board President

Greg Wilmot
CHC CEO

151,262 Total Patient Visits

Medical: 110,685

Dental: 20,509

Mental Health/Psychiatry: 20,068

404

Patients received care through our Homeless Healthcare Program

629

Patients received Medication Assisted Treatment for substance use disorder

23,635

Calls made through CHC to an interpreter service

$1.8m

Subsidized through the 340B discount pharmacy program

1,330

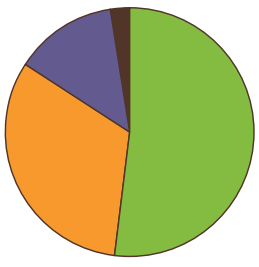
Patient visits using the Sliding-Fee Scale Financial Assistance Program

$950,122

Subsidized through the Sliding-Fee Scale Financial Assistance Program

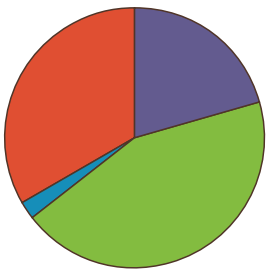
STATEMENT OF OPERATIONS

Fiscal year ended April 30, 2026	2026
WHERE THE MONEY CAME FROM:	
We billed for health care services	57,194,441
We received from Grants and Contracts	5,997,108
Pharmacy (including 340B Prescription Drug Program)	11,547,329
We had other operating revenue of	1,249,232
Total operating revenue	**75,988,109**
BECAUSE WE DID NOT RECEIVE FULL PAYMENT FOR AMOUNT BILLED:	
Under payment from Medicare and Medicaid	(12,505,439)
Under payments from private insurance	(5,488,935)
Sliding Fee Scale discount to patients	(996,147)
To allow for those patients who do not pay	(2,468,744)
340B Revenue returned to patients	(1,778,487)
Total uncompensated care	**(22,241,605)**
Our net revenue was	**52,750,357**
WHERE THE MONEY GOES:	
To pay our employee salaries and benefits	34,825,834
To purchase supplies and services	15,781,051
To allow for wear and tear on buildings and equipment	1,411,505
To pay for utilities	1,248,986
To pay for interest on our outstanding debt	85,652
Our total expense was:	**53,353,028**
THIS RESULTED IN AN OPERATING REVENUE OF:	**(602,671)**



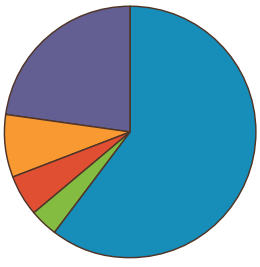
Amortization & Depreciation
Supplies/Services
Benefits
Salaries

Operating Expenses



Self Pay
Medicaid
Medicare
Other Third Party

Patient Revenue by Payor Mix



Dental
Behavioral
Lab
Pysch
Medical

Business Departments

LOCATIONS

Riverside
617 Riverside Ave.
Burlington, VT 05401

South End
789 Pine St.
Burlington, VT 05401

Safe Harbor
184 S. Winooski Ave.
Burlington, VT 05401

Winooski
32B Mallets Bay Ave.
Winooski, VT, 05404

Pearl Street
179 Pearl St.
Burlington, VT 05401

School-Based Dental Center
IAA, 6 Archibald St.
Burlington, VT 05401

Essex
87 Main St.
Essex, VT 05452

Good Health
368 Dorset St.
South Burlington, VT, 05403

Champlain Islands
52 Community Ln.
South Hero, VT, 05486

Community Health Centers

CHC BOARD OF DIRECTORS

Tim Ashe, President
Heather Danis, MPH, RD, Vice President
Christopher Loso, MPA, MBA, PMP, Treasurer
Beth Reilly, BSN, RN, Secretary
Noma B. Anderson, PhD
Mimi Damm
Justin DeAngelis, Esq
Ali Dieng
Hermant Ghising, EdD
Eric Kratochvil, MPA
Jessica Lasher, CPA
Lou Anne McLeod, MHA
Thomas Moore, MSS, BCBA, LBA
Gretchen Schimelpfenig, PE

THANK YOU

As a nonprofit organization, we certainly could not accomplish all we have over the past year without the generous support of our donors. To join in supporting CHC, please visit www.chcb/donate or contact Mike Glod, Director of Community Relations and Development, at 802-540-8241 or miglod@chcb.org.

CONNECT WITH US

www.chcb.org

vtchcb

@chc.vt

Community Health Centers

The Community Health Centers of Burlington (CHC) is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHC is a Health Center Program grantee under 42 U.S.C. 254b, and a deemed Public Health Service employee under 42 U.S.C. 233(g)-(n). All CHC programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.
Notice of Privacy: The Community Health Centers protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or event invitations from us, please contact the CR&D Department at 87 Main Street, Essex Jct., VT 05452, marketing@chcb.org, or call (802) 264-8193.