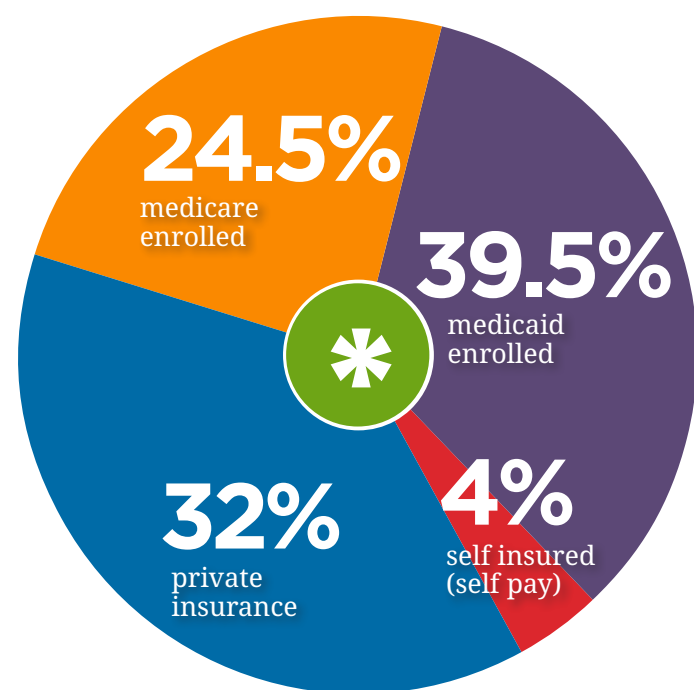


OUR CARE EXTENDS TO LOCATIONS THROUGHOUT CHITTENDEN AND SOUTHERN GRAND ISLE COUNTIES TO OFFER ACCESSIBLE AND CONVENIENT CARE.

Here's a snapshot of our patient visits at each site in FY22



134,646 total patient visits

✱ Almost 3% of all patient visits were eligible for the Sliding-Fee Scale Financial Assistance Program. Patients can qualify for this program regardless of their insurance status.

CONNECT WITH US:

www.chcb.org



The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and deemed Public Health Service employee under 42 U.S.C. 233(g)-(n). All CHCB programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.
 Notice of Privacy: The Community Health Centers of Burlington protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or event invitations, please contact the CHCB CR&D Department at 617 Riverside Avenue, Burlington, VT 05401, kanderson@chcb.org or call (802) 264-8193.



Community Health Centers

Excellence is rooted in the people and systems that are in place to support it.

2022 ANNUAL IMPACT REPORT

COVID-19 WORK

CHC worked collaboratively with multiple community partners as well as federal, city and state officials to ensure access to care throughout the COVID-19 pandemic. These initiatives included:

- A van to provide testing and vaccination for vulnerable populations, specifically community members experiencing homelessness throughout the Burlington area.
- A weekly vaccination clinic in the Champlain Islands.
- A state-sponsored testing and vaccination site operating five days a week from October to February, where we administered 11,354 tests and 3,111 vaccines.
- Collaborations with UVMHC, AALV, USCRI, Pride Center of Vermont, Islamic Society of Vermont, and Vermont Health Equity Initiative to provide vaccination access to marginalized groups.
- Participation in HRSA's COVID-19 N95 Mask, Testing Supply, and Vaccine Programs to enhance patient and community access to these key tools in the fight against COVID-19.



BUILDING ON DIVERSITY INITIATIVES

In Fiscal Year 2022, CHC hired our first-ever Director of Diversity, Equity and Inclusion (DEI). This position's focus has been on establishing organizational structures as a framework to ensure equitable access to our services, and improve health outcomes for our diverse patients, staff and the community we serve. Working collaboratively with the staff-led Justice, Equity, Diversity, and Inclusion (JEDI) Committee, the DEI Director will determine benchmarks, set specific goals and track improvement to eliminate identified disparities.



CHC - ESSEX OPENS AS NINTH LOCATION

In June of 2022, we successfully opened the ninth Community Health Centers location in Essex Junction – but all of the important planning for it happened in Fiscal Year 2022. The opening of this practice will continue to further our mission of expanding access and breaking down barriers to equitable health care for all. By purchasing and renovating an existing building, and with a funding opportunity for over \$830,000 from the Health Resources and Services Administration ARP-Capital toward external renovations, we were able to get this site up and running quickly to ensure our patients, both existing and new, could reap the benefits of this new CHC location.

A NOTE FROM JEFF AND ROB

The past year has seen the Community Health Centers transition from an emergency pandemic response back to (the new) normal operations. With a new and modernized brand that reflects our expanding presence beyond Burlington, we have been moving steadily forward on the implementation of our three-year strategic plan. During Fiscal Year 2022, we shifted from our year-one focus on “stabilization” to “planning for the future.” We successfully planned and opened our newest practice in Essex, and started putting details in place for the expansion of dental services in Grand Isle County, the opening of an onsite pharmacy at our Riverside practice, and the increase in mental health services across the organization. All of these initiatives are aimed at meeting some of the most pressing health needs in our community.

There is no doubt that our amazing and committed staff have been the key to our success for more than 50 years. They have worked tirelessly with compassion, expertise and camaraderie. But vacancies in staffing created by the rapidly changing health care workforce marketplace have hindered the accessibility of services and operational efficiency. It is our highest priority over the next year to retain our current workforce and continue to attract the highest caliber of new employees. At the same time, it's our challenge to maintain fiscal balance in a world where funding for community health centers is expected to be far less than inflation over the next year.

With the incredible support of our community, our staff and our Board, the Community Health Centers will rise as always to meet the challenges ahead. We remain committed as ever to our mission of improving the health of ALL within the communities we serve.

Jeffrey McKee, Psy.D.
CHC CEO

Robert Gibson
CHC Board President

