



## BEHAVIORAL HEALTH CASE MANAGER

Job Requisition #21-0145  
Location: **Riverside Health Center**  
Application Deadline: **Until Filled**

Hours per Week: **40**  
Status: **FT (1.0 FTE)**  
Benefit Eligible: **Yes**

All people share a powerful need for the basic necessities of a good life and a place that understands that good health starts with a caring touch and a kind word. For over 50 years, the Community Health Centers of Burlington (CHCB) has provided access to high quality health care regardless of financial status or life circumstance. We strive to improve the health of all within the communities we serve in an environment that conveys respect, offers support, and encourages people to be actively involved in their own health care. CHCB is an innovative Federally Qualified Health Center with eight sites throughout Chittenden County and southern Grand Isle County. We are an Equal Opportunity Employer

### Essential Duties

- Provide medical and social service case management to patients
- Assist patients with obtaining community resources and all benefits to which they might be entitled
- Assess patients for appropriate services in the community, provide referral and linkage to those services, provide case management of the patient over time, and relay information to their primary care provider
- Assist patients with applications to programs including housing programs, SSI/SSD, transportation planning, and help accessing other resources as needed
- Provide support, engagement, and linkage to community programs
- Help patients navigate CHCB services and other health care services
- Assist LICSW behavioral health consultant staff in the medical clinic by providing social service resources during "warm handoffs" during the primary care visit
- Follow up on referrals from providers, behavioral health and other CHCB staff
- Assist with de-escalation of patients when appropriate and safe to do so

### Basic Qualifications

- BSW degree from a school of social work accredited by the Council on Social Work Education (CSWE)
- 1-3 years of social work experience preferred.

### Knowledge, Skills and Ability

- Strong written/verbal skills
- Ability to complete all written paperwork in a timely manner essential (written case management plans, progress notes, etc)
- Good organizational and problem solving skills
- Ability to seek supervision when needed or appropriate
- Ability to work with diverse socioeconomic populations.

To apply for this position, please send a resume and cover letter to: [HR@CHCB.org](mailto:HR@CHCB.org)  
The Human Resources Department will contact applicants who have been chosen to continue through the applicant selection process.  
**Learn More! See our Website at [www.chcb.org/careers/positions-available](http://www.chcb.org/careers/positions-available)**