



NETWORK TECHNICIAN

Job Requisition #**21-0080**
Location: **Riverside Health Center**
Application Deadline: **Until Filled**

Hours Per Week: **40**
Status: **Full Time**
Benefit Eligible: **Yes**

All people share a powerful need for the basic necessities of a good life and a place that understands that good health starts with a caring touch and a kind word. Since 1971, the Community Health Centers of Burlington (CHCB) has provided access to high quality health care regardless of financial status or life circumstance. We strive to improve the health of all within the communities we serve in an environment that conveys respect, offers support, and encourages people to be actively involved in their own health care. Our positive, mission-minded staff make CHCB a great place to work!

CHCB is an innovative Federally Qualified Health Center with eight sites throughout Chittenden County and southern Grand Isle County. We are an Equal Opportunity Employer and are especially interested in candidates who can contribute to the diversity and excellence of the organization. We offer a generous benefits package to eligible employees and a competitive minimum hourly wage for entry-level positions.

Essential Duties

The Network Technician position is responsible for maintaining and repairing information technology and communications equipment. The position must possess skills needed to independently install and troubleshoot operating systems and network equipment.

The Technician needs to be knowledgeable of networking protocols, such as TCP/IP, DNS, FTP, and SMTP, among others. This position is primarily responsible for answering internal staff and outside partners support tickets with the intent of resolving them in a prompt and efficient manner. The position requires a vehicle with a valid driver's license and might be required to work after hours and on weekends as needed based on department projects and support calls.

Basic Qualifications

- Bachelor's Degree or certifications in MCSA CompTIA security+, Network+
- 4 years of experience managing a network infrastructure

Knowledge, Skills and Ability

- Hands on experience managing Windows Server 2012, 2016,
- Knowledge of networking hardware including but not limited to wiring, switches, routers, and firewalls.
- Knowledge of LAN/WAN networks, TCP/IP protocols and network technologies
- Hands on experience managing SharePoint server
- Hands on experience managing VMware vSphere and Horizon virtualization products
- Outstanding diagnostic, problem-solving and analytical skills
- Provide technical direction to co-workers on computer and network usage and offer comprehensive advice and instruction

To apply for this position, please send a resume and cover letter to: HR@CHCB.org

The Human Resources Department will contact applicants who have been chosen to continue through the applicant selection process.

Learn More! See our Website at www.chcb.org/careers/positions-available