



SOCIAL WORK CARE MANAGER

Job Requisition # **21-0136**
Location: **Riverside Health Center**
Application Deadline: **Until Filled**

Hours Per Week: **40**
Status: **FT (1.0 FTE)**
Benefit Eligible: **Yes**

All people share a powerful need for the basic necessities of a good life and a place that understands that good health starts with a caring touch and a kind word. For over 50 years, the Community Health Centers of Burlington (CHCB) has provided access to high quality health care regardless of financial status or life circumstance. We strive to improve the health of all within the communities we serve in an environment that conveys respect, offers support, and encourages people to be actively involved in their own health care. CHCB is an innovative Federally Qualified Health Center with eight sites throughout Chittenden County and southern Grand Isle County. We are an Equal Opportunity Employer.

Position Purpose:

The Social Work Care Manager (CM) will work together with other members of the Care Team to provide high quality, well-coordinated, highly organized, patient –centered care to patients and their families/care givers/support systems. The CM’s primary focus will be the ongoing and/or intermittent management of patients with elevated risk factors associated with psychosocial, mental health, or substance use issues.

Basic Qualifications:

Education and Experience

- Bachelor’s Degree in Social Work from a school of social work accredited by the Council on Social Work Education required, MSW preferred
- Field experience providing care management or care coordination required, managing both medical and psychosocial needs of clients
- Prior experience in Case Management in a health care and/or Managed Care setting

Knowledge, Skills, and Abilities

- Knowledge of the principles, standards, and ethics of Social Work and ability to demonstrate standards of care and ethics when working with client/patient populations
- Strong verbal and written communication skills including motivational coaching, influencing and negotiation abilities
- Ability to lead and engage in Motivational Interviewing techniques
- Strong case management, and crisis intervention skills
- Ability to multi-task, prioritize and manage changing priorities with minimal direction
- Demonstrate knowledge and proficiency with EHR/Practice Management, and Population Health Management software systems
- Demonstrate critical thinking skills and emotional intelligence in the workplace
- Demonstrate patient-centric model of care delivery and customer service
- Experience with addictions counseling a plus

To apply for this position, please send a resume and cover letter to: HR@CHCB.org
The Human Resources Department will contact applicants who have been chosen to continue through the applicant selection process.

Learn More! See our Website at www.chcb.org/careers/positions-available