



2021 ANNUAL IMPACT REPORT



Well Child Clinic
newborn to age 16
FREE

Tom'w
Jan. 30
9 am
to
4 pm

Appointments appreciated
864-6309

Community Health Ctr.
260 North Street

- growth & development screening
- physical examinations
- nutrition & health information
- immunizations
- W.I.C. physicals
- literature & pamphlets

Sponsored by the Mayor's Council on Women and the Community Health Center

GREATER Burlington Boosters

No. 2021 is a continuing series of public service advertisements sponsored by Burlington area citizens, concerned about the Greater Burlington area.

COMMUNITY

HEALTH CENTER

GOOD HEALTH CARE DOESN'T HAVE TO BE EXPENSIVE

Care of Common Illnesses
Physicals—Camp, School, Annual
Gynecological Exams
Blood Pressure Screening/Treatment
Glaucoma Testing
V.D. Screening/Treatment
Prenatal Blood Testing
Birth Control Counseling
Pregnancy Testing
Pediatric Care
Vaccinations/Immunizations

For appointments:
864-6309

corner of N. Winooski Ave./North St. in Burlington

—Medicare, Medicaid, Blue Cross/Blue Shield accepted.

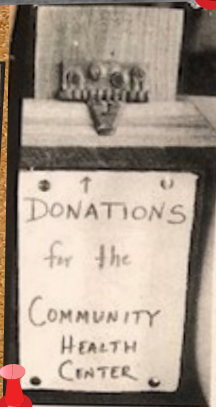
Community Health Center

Well Child Clinic

FREE
Newborn to 16 years
January 30, Saturday
9 am - 4 pm

appointments :
864-6309

corner of
N. Winooski Ave. / North St.



PEOPLE'S FREE CLINIC HAS CHANGED ITS NAME TO THE COMMUNITY HEALTH CENTER

Free Press Photos by JIM WILSON


A NOTE FROM JEFF AND ROB


CHCB is turning fifty and we couldn't be prouder to share in the celebration of this momentous milestone. Over the past five decades, a grassroots clinic with humble beginnings has grown into a robust and comprehensive health care organization, steadfast in its mission to improve the health of all within the communities we serve. At the heart of this work is our staff, an exceptionally resilient group who stepped up to the plate like never before in the face of an unforeseen global crisis to embody our organizational values and ensure uninterrupted access to much-needed care.

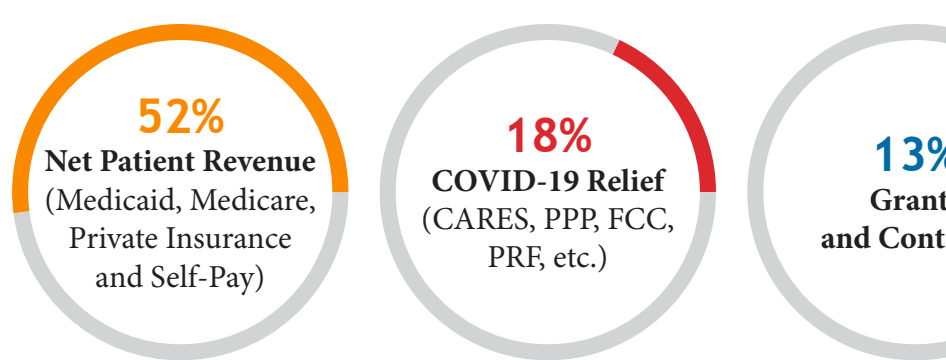
While COVID-19 brought no shortage of challenges with it, it also brought more funding opportunities than ever before. Federal funding and donor generosity helped offset the revenue loss caused by a decrease in visits and inadequate payor reimbursements for telehealth appointments throughout most of 2020. While this has certainly been a boon to our bottom line, it is actually of greatest benefit to our patients; for every \$1 of this fiscal year's surplus, \$0.90 has been directly re-invested into our mission-driven programs and services.

As our leadership team looks forward to another fifty years of serving our community, they have worked to form a three-year strategic plan, essentially giving us a blueprint for these investments. Federal funds and donor monies will be converted directly into an expansion of our clinical services, including the addition of a new location in Essex, a Champlain Islands Dental Center, increased capacity at the Riverside Health Center, and an exploration of expansions in Winooski and South Burlington.

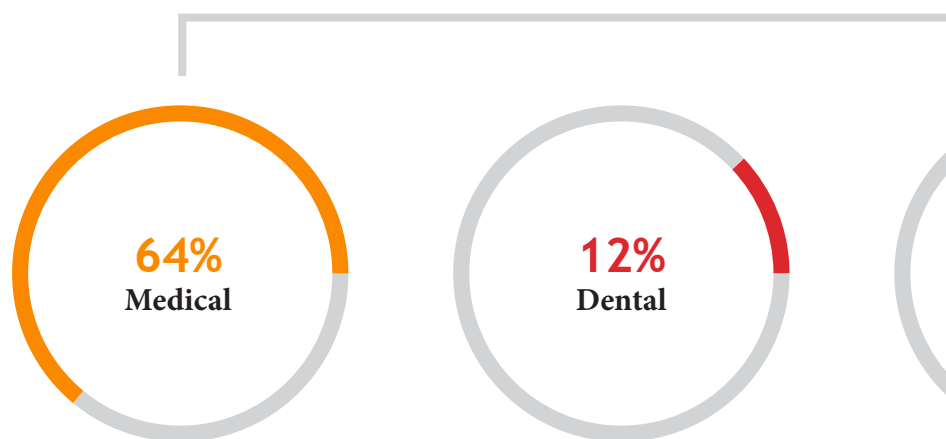
While this past year has certainly been a trying time, there is much promise and excitement on the horizon. We are so grateful to our staff for their unwavering commitment to our patients, and so grateful to our supporters for recognizing the value we bring to our community, and will continue to bring for years to come.


Jeffrey McKee, Psy.D.
CHCB CEO


Robert Gibson, CPHIMS
CHCB Board President



FISCAL YEAR 2021: MEDICAL AND DENTAL



A YEAR OF RISING TO THE OCCASION

From testing to vaccinations, CHCB's staff have worked tirelessly to meet the ongoing needs of our community in the face of a global pandemic.

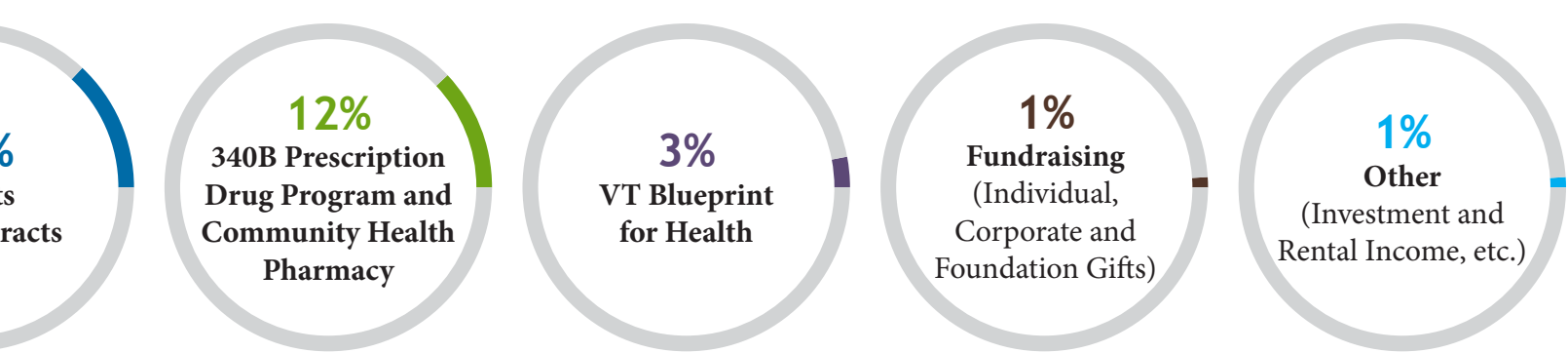


Reaching Rural Populations in the Champlain Islands
Early in Fiscal Year 2021, we partnered with the State of Vermont to offer drive-through COVID-19 testing at our Champlain Islands Health Center. We came full circle and finished off the fiscal year by utilizing the Grand Isle Fire Station in partnership with local fire and rescue teams to offer a vaccine clinic convenient for Island residents.

\$2.6 Million in Direct
The 340B Prescription... vulnerable patients by medications. Specifica... pharmacy, the 340B pr...



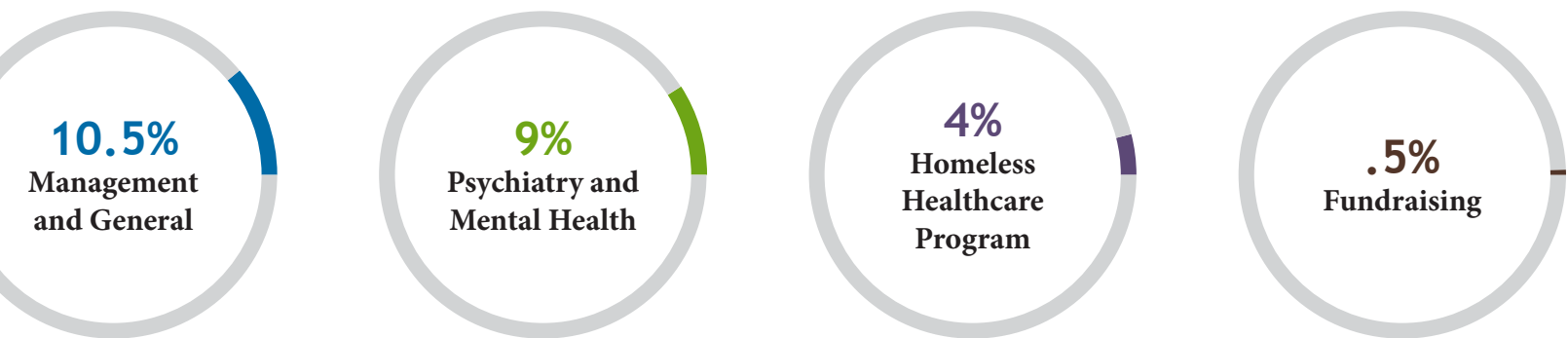
Going the Extra Mile
Our Homeless Health... van to ensure commun... in emergency housing... vaccines.



REVENUES

May 1, 2020 – April 30, 2021 TOTAL OPERATING MARGIN: **15%**

EXPENSES



Patient Savings Through Prescription Discounts

Drug Program allows covered entities to serve their providing access to deeply discounted outpatient ally for uninsured patients at our community-owned program allowed \$2,663,240 in direct patient savings.



for Outreach

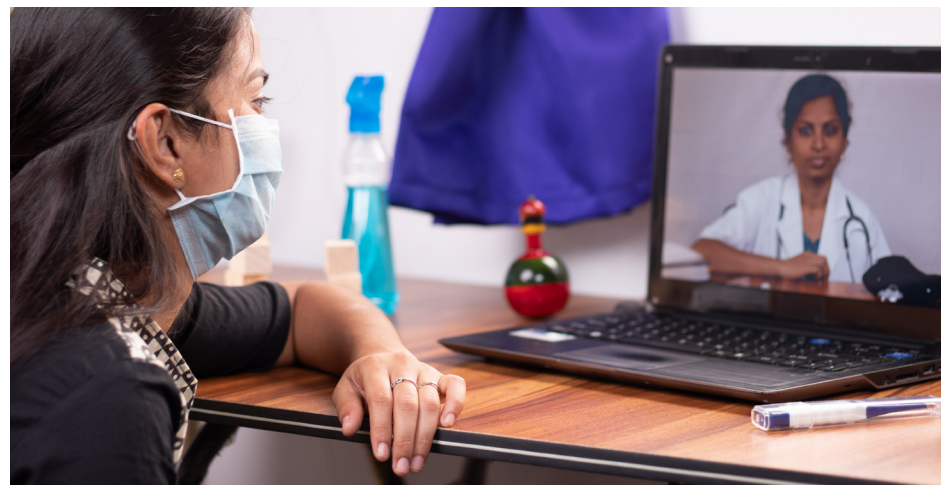
care Program's outreach team utilized their new CHCB nity members experiencing homelessness or living in hotels/motels had equitable access to testing and

Partners in Community Immunity

Building on the success of our Islands vaccine clinics, our vaccine steering committee began offering clinics for patients who are Black, Indigenous and People of Color at our Riverside Health Center. We then further connected with Pride Center of Vermont and Islamic Society of Vermont to reduce disparities in vaccination access.

609 Patients in Treatment

Our Medication Assisted Treatment for opioid use disorder continued to support patients in their journey towards recovery. This life saving service has been especially important as opioid use and overdose deaths have increased notably over the course of the pandemic.



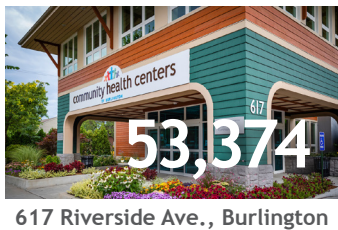
Over 51,000 Telehealth Visits

Over 46% of medical and mental health visits were conducted via telehealth technology, allowing us to safely expand access to patients while reducing the risk of spreading COVID-19.

Our care extends to locations throughout Chittenden and southern Grand Isle counties to offer accessible and convenient care.

Here's a snapshot of our patient visits at each site in FY21

Riverside Health Center



South End Health Center



Safe Harbor Health Center



Pearl Street Youth Health Center



School-Based Dental Center



GoodHEALTH Internal Medicine



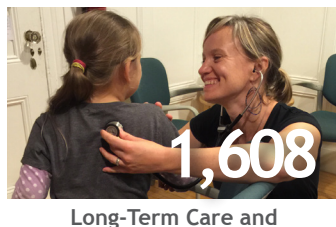
Winooski Family Health



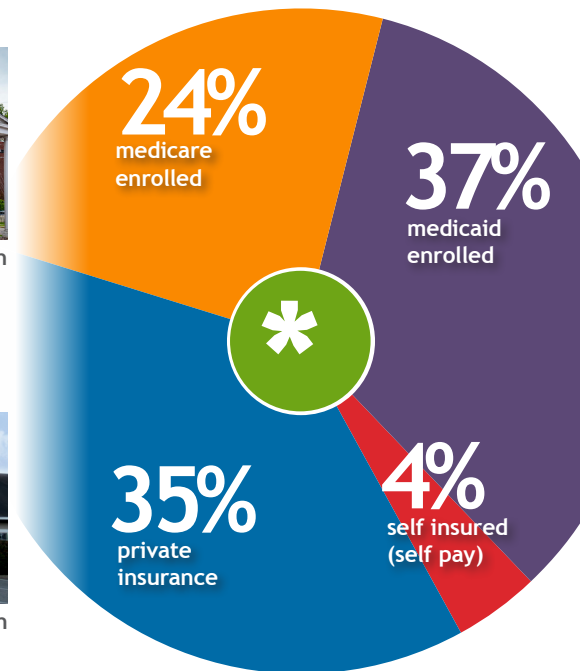
Champlain Islands Health Center



Other



120,381
total patient visits



*Almost 3% off all patient visits were eligible for the Sliding-Fee Scale Financial Assistance Program. Patients can qualify for this program regardless of their insurance status.

MISSION:

Our mission is to improve the health of all within the communities we serve.

CHCB BOARD OF DIRECTORS:

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THANK YOU:

As a nonprofit organization, we certainly could not accomplish all we have over the past year without the generous support of our donors. Please contact Kim Anderson, Director of Development and Communications, to see the complete list from Fiscal Year 2021.

CONNECT WITH US:

www.chcb.org



The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and deemed Public Health Service employee under 42 U.S.C. 233(g)-(n). All CHCB programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.

Notice of Privacy: The Community Health Centers of Burlington protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or event invitations, please contact the CHCB CR&D Department at 617 Riverside Avenue, Burlington, VT 05401, kanderson@chcb.org or call (802) 264-8193.