



CARE MANAGEMENT PROGRAM MANAGER

Job Requisition # **21-0056**
Location: **Riverside Health Center**
Application Deadline: **Until Filled**

Hours per Week: **40**
Status: **FT (1.0 FTE)**
Benefit Eligible: **Yes**

All people share a powerful need for the basic necessities of a good life and a place that understands that good health starts with a caring touch and a kind word. For over 50 years, the Community Health Centers of Burlington (CHCB) has provided access to high quality health care regardless of financial status or life circumstance. We strive to improve the health of all those within the communities we serve in an environment that conveys respect, offers support, and encourages people to be actively involved in their own health care.

CHCB is an innovative Federally Qualified Health Center with eight sites throughout Chittenden County and southern Grand Isle County. We are an Equal Opportunity Employer and offer excellent benefits!

POSITION PURPOSE:

The Care Management Program Manager is responsible for the direct oversight and supervision of the Care Management Program at CHCB. Supervises a team of RN Care Managers, SW Care Managers and Care Coordinators. Assures compliance with and optimizes participation in Vermont's Care Navigation program and Medicare's Chronic Care Management program. Promotes the delivery of high quality, coordinated continuity of patient care for high-risk patients through an interdisciplinary, collaborative team approach. Serves as the primary liaison with CareOne program leadership and with community partners. Works as a liaison between the nursing staff, patients, Director of Behavior Health, other CHCB staff and outside practices as necessary. Provides recommendations to the Chief Nursing Officer for optimizing program performance and operational practices.

BASIC QUALIFICATIONS:

Education & Experience:

- Bachelor of Science in Nursing
- Minimum two years of clinical experience required
- One (1) year of nursing leadership, supervision, or clinical management experience required
- Care Management or Case Management experience strongly preferred
- Clinical experience in an ambulatory health care setting strongly preferred

Knowledge, Skills & Abilities:

- Knowledge of business and management principles involved in planning, resource allocation, and coordination of people and resources
- Knowledge and proficiency in nursing standards of practice, including assessment, evaluation and plan, documentation, etc.
- Ability to use logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems
- Ability to motivate, develop, and direct people as they work, identifying the best people for the job, conducting performance reviews.

Licensure, Certification or Other Requirements:

- Registered Nurse Licensure (State of Vermont)
- Basic Life Support (BLS) Certification
- In good standing with Vermont Board of Nursing

To apply for this position, please send a resume and cover letter to: HR@CHCB.org
The Human Resources Department will contact applicants who have been chosen to continue through the applicant selection process.
Learn More! See our Website at www.chcb.org/careers/positions-available