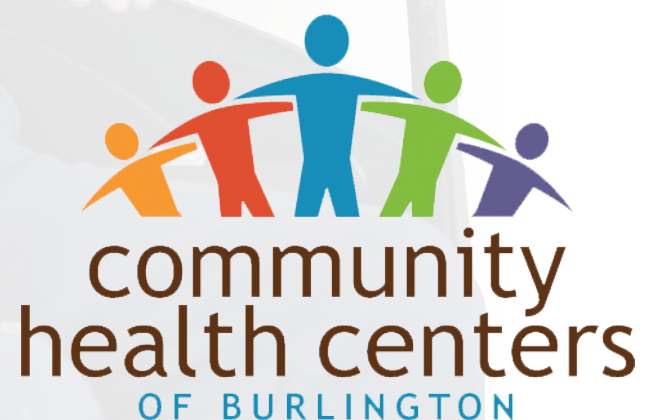


2019 ANNUAL IMPACT REPORT



Statement of Operations for Fiscal Year 2019

May 1, 2018 - April 30, 2019

STATEMENT OF FINANCIAL POSITION

ASSETS

Cash	\$ 4,491,761
Investments	\$ 1,247,339
Accounts Receivable	\$ 2,492,071
Other Current Assets	\$ 4,262,609
Total Current Assets	\$12,493,780
Fixed Assets	\$15,262,546
Other Assets	\$ 437,934
TOTAL ASSETS	\$28,194,260

LIABILITIES & EQUITY

Accounts Payable	\$ 419,328
Accrued Payroll and Related Expenses	\$ 1,979,518
Deferred Revenue	\$ 17,876
Current Portion Long-Term Debt	\$ 122,746
Total Current Liabilities	\$ 2,539,468
Long-Term Debt, Net of Current	\$ 2,237,769
<i>Equity</i>	
Fund Balances	\$23,417,023
TOTAL LIABILITIES & EQUITY	\$28,194,260

STATEMENT OF ACTIVITIES

INCOME

Contributions	\$ 427,014
Net Patient Revenue	\$21,700,889
Grants Received	
(Federal, State and Foundation)	\$ 4,590,206
Other Operating Revenue*	\$ 3,555,829
TOTAL INCOME	\$30,273,938

EXPENSES

Salaries and Benefits	\$22,363,284
Professional Fees	\$ 1,585,865
Supplies	\$ 1,489,048
Other Operating Expenses*	\$ 4,803,771
TOTAL EXPENSES	\$30,241,968
NET INCOME FROM OPERATIONS	\$ 31,970
Investment Revenue	\$ 332,262
NET INCOME	\$ 364,232



* Other Operating Expense Examples:

- Rent
- Utilities
- Depreciation
- Insurance

* Other Operating Revenue Examples:

- 340B Prescription Drug Program
- VT Blueprint for Health
- Meaningful Use

A NOTE ON FINANCIALS

With hard work and strategic choices, we were able to come out of a deficit and end our fiscal year with a surplus. Our net income from operations generated a bottom line of only \$31,970, but with the addition of investment income, we had a total surplus of \$364,232.

In the start of Fiscal Year 2019, patient visit numbers were continuing to decrease which motivated our organization to re-examine patient flow systems and start transforming the model by which we provide care. These associated efficiencies, along with the restructuring of some staff positions and a diligent reduction in non-critical expenses, is better positioning us into the next fiscal year and beyond. Our reliance on “Other Operating Revenue” still remains a reality; the 340B Prescription Drug Program and VT Blueprint for Health dollars from the Community Health Team and

Medication Assisted Treatment programs, brought in over \$3 million alone. The focus moving forward, is improving provider production with support systems to best care for the steady stream of new and existing patients, while continuing to position ourselves for value-based reimbursement. This effort will create less dependence on the need for other revenue categories to keep us viable.

David Simmons
CHCB Chief Financial Officer

HIGHLIGHTS FROM THE YEAR

Knowing that New Americans and Limited English community residents often struggle with histories of trauma and complex medical conditions, CHCB provided 12,707 interpreter-assisted visits to ensure culturally competent care.



CHCB piloted a new Child Psychiatry Consultation Clinic, working with area pediatricians and other primary care providers to help alleviate the several months-long waitlist of children needing to be seen by psychiatrists in Vermont.

"Facing the alternative of an 8-10 month wait to see another child psychiatrist in the area was unbearable as a parent. The CHCB psychiatrist was able to assess my daughter's diagnosis, confirm her prescription, and consult with her pediatrician to ensure accurate, high quality continuity of care. CHCB was there when no other provider could be. This was of immeasurable value to us."

—Parent of CPCC Patient

37 individuals given shelter

A two-month extension was piloted for the Low-Barrier Shelter this year, funded by the City of Burlington. Up to 37 individuals experiencing homelessness were able to receive shelter, a warm meal and connection to wrap-around support services every night from November 1, 2018 through June 15, 2019 – regardless of sobriety or mental health challenges.



290+ LGBTQ+ patients

CHCB celebrated over 290 patients in our Transgender and "Be You" clinics for LGBTQ+ health care this year. Dr. Rachel Inker and Leo Kline, AGNP, lead providers at these respective clinics, were especially integral in educating the community on local and state issues through media interviews and public presentations.



With philanthropic support from the United Way of Northwest Vermont, CHCB hired our first-ever Dental Case Manager position. This position works with families to remove barriers to bringing in their children for critically-needed dental care.

500+ patients in treatment



As one of the largest family practices offering Medication Assisted Treatment, CHCB now cares for over 500 patients receiving Suboxone Treatment as part of Vermont's ongoing fight against opioid addiction.



CHCB added a full-time Licensed Clinical Social Worker to our Maternal/Child Health Team. Each year, this program cares for pregnant women, primarily those who are low income, with low literacy, and a history of substance abuse, mental illness or trauma.

CHCB BOARD OF DIRECTORS:

Richard Taylor, President
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Rachel Cummings
Heather Danis, MPH, RD
Michael George
Eric Kratochvil, MPA
Francis Manga
Meg O'Donnell, Esq.
Beth Sightler

MISSION:

Our mission is to improve the health of all within the communities we serve. As a non-profit organization, we are dedicated to providing exceptional care with respect and compassion and with a commitment to serving people regardless of their financial status or life circumstance.

THANK YOU:

As a non-profit organization, we certainly could not accomplish all we have over the past year without the generous support of our donors. Please contact Kim Anderson, Director of Development and Communications, to see the complete list from Fiscal Year 2019.

CONNECT WITH US:

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Community Health Centers
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Way

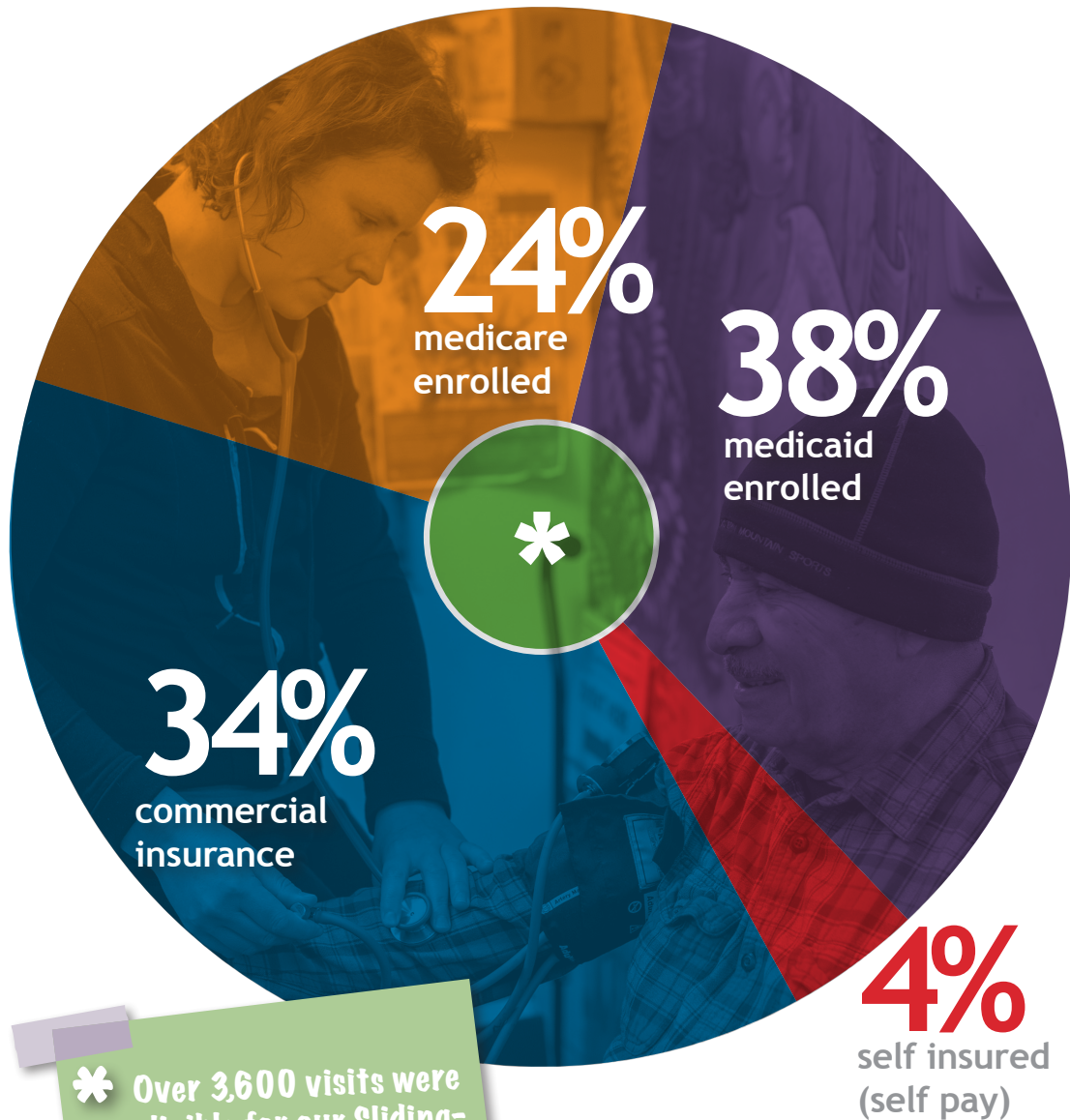


United Way of
Northwest Vermont
FUNDED AGENCY

129,101

patient visits

CHCB ended the fiscal year providing a record-setting 129,101 patient visits.



* Over 3,600 visits were eligible for our Sliding-Fee Scale Financial Assistance Program. Patients can qualify for this program, regardless of their insurance status.



The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and deemed Public Health Service employee under 42 U.S.C. 233(g)-(n). All CHCB programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.

Notice of Privacy: The Community Health Centers of Burlington protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or even invitations, please contact the CHCB CR&D Department at 617 Riverside Avenue, Burlington, VT 05401, kanderson@chcb.org or call (802) 264-8193.