
MISSION-DRIVEN
COST-EFFECTIVE
DEDICATED

CARE *delivered for and by
our community.*

ANNUAL IMPACT REPORT

2018



HIGHLIGHTS FROM THE YEAR



CHCB launched the “Be You Clinic” in the fall of 2017 which offers comfort, community, and confidentiality to LGBTQ community members at our Riverside location.

CHCB partnered with the Visiting Nurse Association to pilot a Psychiatric Home Visit Program. The first of its kind in the Burlington area, this now expands psychiatric access to 20 homebound individuals.



CHCB joined with Winooski Family Health in May 2017. This partnership provides increased access to Federally Qualified Health Center benefits such as interpreter services, financial assistance, and more, to over 4,000 patients in Winooski, many of whom live below the poverty level or are New Americans.

Also piloted this year through philanthropic support, CHCB held a 10-week Trauma-Sensitive Yoga class for patients experiencing PTSD.



As one of the largest family practices offering Medication Assisted Treatment, CHCB now cares for over 400 patients receiving Suboxone Treatment as part of Vermont’s ongoing fight against opioid addiction.



CHCB provided access to 1,603 showers for individuals experiencing homelessness at our Safe Harbor Health Center.

An impressive 134 meals were prepared and donated to CHCB’s Low-Barrier Shelter for roughly 40 homeless individuals per night over the winter season.



CHCB opened Bel Aire Apartments, our third health care reform housing collaboration, in 2017. In addition to providing housing and case management to homeless residents, the Bel Aire Apartments provide medical respite housing. Homeless community members recovering from hospital stays have a safe place to rest and without the stressors of worrying about survival and shelter.

STATEMENT OF OPERATIONS FOR FISCAL YEAR 2018

May 1, 2017 - April 30, 2018

STATEMENT OF FINANCIAL POSITION

| | |
|----------------------|----------------------|
| ASSETS | |
| Cash | \$ 2,951,556 |
| Investments | \$ 1,216,130 |
| Accounts Receivable | \$ 2,655,530 |
| Other Current Assets | \$ 3,979,432 |
| Total Current Assets | \$ 10,802,648 |
| Fixed Assets | \$ 16,275,154 |
| Other Assets | \$ 451,110 |
| TOTAL ASSETS | \$ 27,528,912 |

| | |
|---------------------------------------|----------------------|
| LIABILITIES & EQUITY | |
| Accounts Payable | \$ 428,834 |
| Accrued Payroll/Related Expenses | \$ 1,569,277 |
| Current Portion Long-Term Debt | \$ 117,252 |
| Total Current Liabilities | \$ 2,115,363 |
| Long-Term Debt | \$ 2,360,758 |
| <i>Equity</i> | |
| Fund Balances | \$ 23,052,791 |
| TOTAL LIABILITIES & EQUITY | \$ 27,528,912 |

STATEMENT OF ACTIVITIES

| | |
|---------------------------------|----------------------|
| INCOME | |
| Contributions | \$ 365,460 |
| Net Patient Revenue | \$ 20,882,443 |
| Grants Received | \$ 4,412,851 |
| (Federal, State and Foundation) | |
| Other Revenue | \$ 3,254,959 |
| TOTAL INCOME | \$ 28,915,713 |

| | |
|--------------------------|----------------------|
| EXPENSES | |
| Salaries and Benefits | \$ 20,985,515 |
| Professional Fees | \$ 1,320,645 |
| Supplies | \$ 1,429,732 |
| Other Operating Expenses | \$ 4,596,448 |
| TOTAL EXPENSES | \$ 28,332,340 |

NET INCOME FROM OPERATIONS \$ 583,373

NET INCOME \$ 968,653

A 2018 REFLECTION

After last year's shortfall, CHCB regained a balanced bottom line in 2018 despite the headwinds of a tumultuous health care environment. Defying a long history of bi-partisan support for Federally Qualified Health Centers (FQHC), approval for our 2019 federal funding was blocked for months in budget turmoil. While now back on track until 2020 with secure funding, the upheaval was a reminder of our reliance on grants, philanthropy and the 340B prescription program. For those of you not familiar with this program, it delivers literally millions of dollars of low-cost prescriptions to our patients while also passing along financial assistance to CHCB. This program is funded by pharmaceutical manufacturers and can only be used by FQHCs and certain hospitals. It specifically helps CHCB to plug the funding gaps of mission-driven programming. Without 340B and all of our diverse community financial

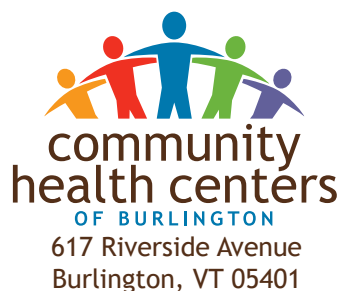
supports, CHCB would be hard-pressed to be sustainable on just operational income. Long term, CHCB's financial challenge will be to continue to increase efficiency while promoting innovation, quality and access, and retaining a staff second to none.

At the same time, we can't forget that health care is much more than finance and politics. It is simply about caring for people. Our mission is brought to life with values like dignity, respect, caring, trust and kindness. The mission lives in our staff who is committed to CHCB and improving the health of an entire community. It also lives in the dedication of our volunteer Board, donors and community stakeholders. For all of you who touched our mission this year, thank you for your belief in the power we hold to change lives.

 Alison Calderara, CEO

**"THIS IS MY PLACE. THE PEOPLE HERE KNOW ME WHEN I WALK IN THE DOOR.
THEY KNOW MY NAME, THEY KNOW MY STORY, AND THEY GET ME."**

- CHCB PATIENT



CHCB Board of Directors

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FY18 Statistics of Interest

126,506 patient visits throughout eight locations

\$3.3 million in patient savings through prescription drug programs

13,721 interpreter-assisted patient visits

1,412 individuals experiencing homelessness received no-cost care

\$577,575 subsidized through our Sliding-Fee Scale Financial Assistance Program

244 patients given safe, specialized transgender health care

7,183 patients accessed dental care

OUR MISSION

Our mission is to improve the health of all within the communities we serve. As a non-profit organization, we are dedicated to providing exceptional care with respect and compassion and with a commitment to serving people regardless of financial status or life circumstance.

THANK YOU

As a nonprofit organization, we certainly could not accomplish all we have over the past year without the generous support of our donors. Please contact Kim Anderson, Director of Development and Communications, to see the complete list from Fiscal Year 2018.

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The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and a deemed Public Health Service employee under 42 U.S.C. 233(g)-(n).

All CHCB programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.

Notice of Privacy: The Community Health Centers of Burlington protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or event invitations from us, please contact the CHCB CR&D Department at 617 Riverside Avenue, Burlington, VT 05401, kanderson@chcb.org, or call (802) 264-8193.



United Way of
Northwest Vermont
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