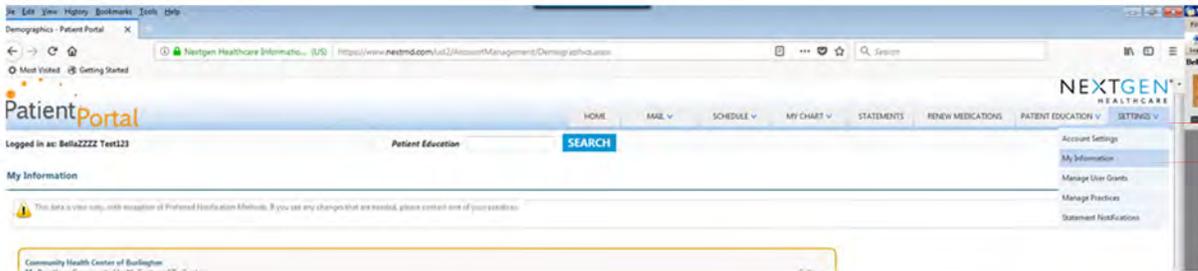
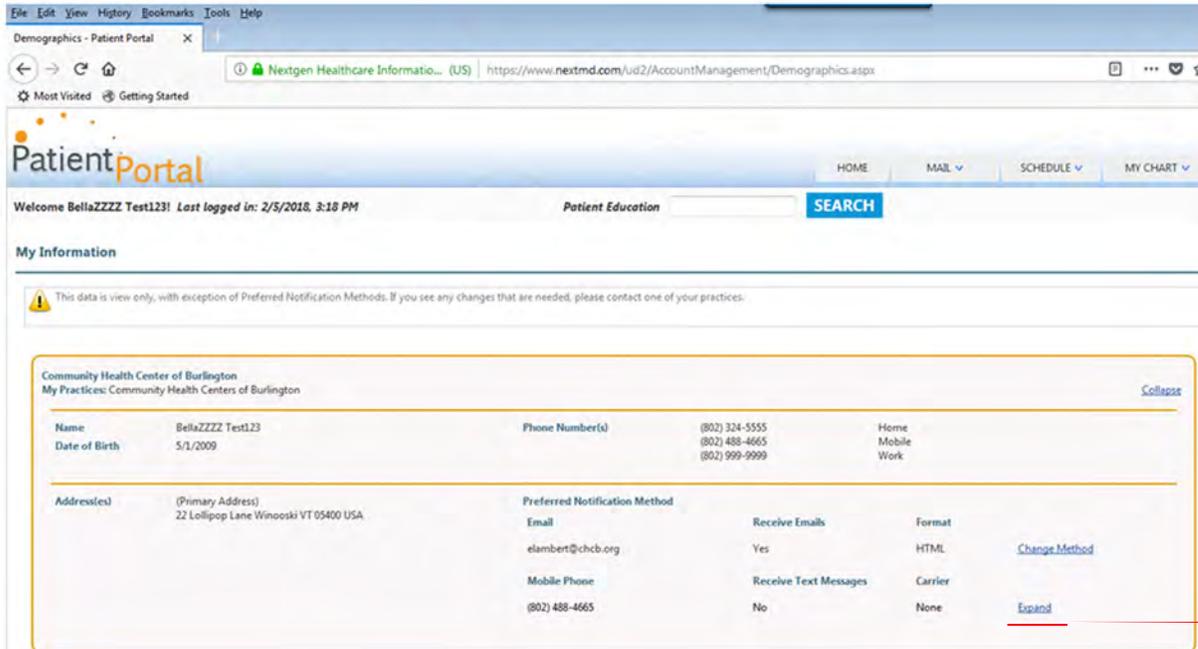


# How to Receive Text Alerts Through the Patient Portal

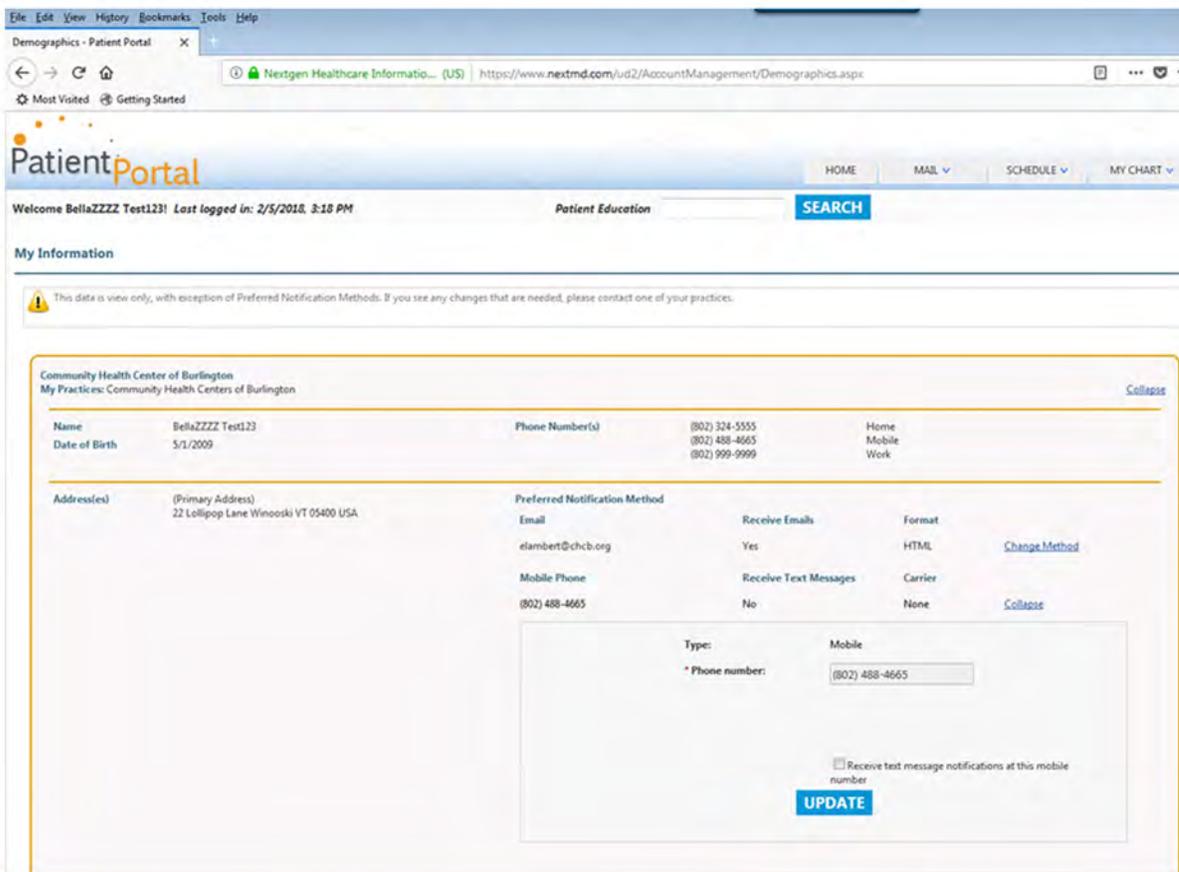


1. Log into the portal. Go to **Settings**, then **My Information**.



2. If there is a cell number entered in our system, it will show up in the portal. Click **Expand**.

Note: If there is no cell number in your chart it will say "no saved numbers" in this field.



3. Click the box next to **Receive text message notifications at this mobile number**.

# How to Receive Text Alerts Through the Patient Portal



This data is view only, with exception of Preferred Notification Methods. If you see any changes that are needed, please contact one of your practices.

Community Health Center of Burlington  
My Practices: Community Health Centers of Burlington

Name	BellaZZZZ Test123	Phone Number(s)	(802) 324-5555 (802) 488-4665 (802) 999-9999	Home	Mobile
Date of Birth	5/1/2009			Mobile	Work

Address(es)	(Primary Address) 22 Lollipop Lane Winooski VT 05400 USA	Preferred Notification Method	Email	Receive Emails	Yes	Format	HTML	<a href="#">Change Method</a>
		Mobile Phone	(802) 488-4665	Receive Text Messages	No	Carrier	None	<a href="#">Collapse</a>

Type: Mobile

\* Phone number: (802) 488-4665

Receive text message notifications at this mobile number

\* Select Provider: Please select a mobile carrier

**UPDATE**

4. You will be prompted to select your mobile carrier.

This data is view only, with exception of Preferred Notification Methods. If you see any changes that are needed, please contact one of your practices.

Community Health Center of Burlington  
My Practices: Community Health Centers of Burlington

Name	BellaZZZZ Test123	Phone Number(s)	(802) 324-5555 (802) 488-4665 (802) 999-9999	Home	Mobile
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Address(es)	(Primary Address) 22 Lollipop Lane Winooski VT 05400 USA	Preferred Notification Method	Email	Receive Emails	Yes	Format	HTML	<a href="#">Change Method</a>
		Mobile Phone	(802) 488-4665	Receive Text Messages	No	Carrier	Please select a mobile carrier	<a href="#">Collapse</a>

Type: Mobile

\* Phone number: (802) 488-4665

Receive text message notifications at this mobile number

\* Select Provider: Please select a mobile carrier

- AT&T Mobility
- Boost Mobile
- Southern Link
- Sprint Corporation
- T-Mobile
- TracFone
- US Cellular
- Verizon Wireless
- Virgin Mobile

**UPDATE**

5. After selecting your mobile carrier, please select **UPDATE**. The text alert feature will be activated by the next day.