

# Avoiding the ER: Addressing Pediatric Issues

Webinar Self-study: November 9, 2016 through October 26, 2018

Program # 111.16b

To receive CME credit, please email completed form including [Registration](#), [Evaluation](#) and [Post Test](#) to [Iremick@nevahec.org](mailto:Iremick@nevahec.org) or mail to Laura Remick, Education Resource Coordinator, Northeastern Vermont AHEC, 347 Emerson Falls Road, Suite 3, St. Johnsbury, VT 05819

<p>Northeastern Vermont AHEC is required to collect and report information about program participants. We appreciate your cooperation in the completion of this form. Please type or print clearly.</p>						
<p><b>Continuing Ed Credits Requested (select one)</b></p> <p><input type="checkbox"/> CME                      <input type="checkbox"/> None</p>		<p><b>Does your participation in this activity meet licensure, certification, employer or professional education requirements?</b></p> <p><input type="checkbox"/> Yes   <input type="checkbox"/> No</p>		<p><b>Last 4 digits of your Social Security number</b></p> <p>_____</p>		
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<b>Work Site Name</b>						
<p><b>Address</b> Please check one: <input type="checkbox"/> Work   <input type="checkbox"/> Home</p>		<b>City</b>	<b>County (e.g., Lamoille)</b>	<b>State</b>	<b>Zip Code</b>	
<p><b>Phone #</b> Please check one: <input type="checkbox"/> Work   <input type="checkbox"/> Personal</p> <p>( _____ ) _____ - _____</p>		<p><b>Email address (please print)</b> Certificates will be sent by email.</p>				
<p><b>Gender</b></p> <p><input type="checkbox"/> Male   <input type="checkbox"/> Female</p> <p><input type="checkbox"/> Prefer not to answer</p>		<p><b>Ethnicity</b></p> <p><input type="checkbox"/> Hispanic/Latino</p> <p><input type="checkbox"/> Non-Hispanic/Non-Latino</p> <p><input type="checkbox"/> Prefer not to answer</p>		<p><b>Race</b></p> <p><input type="checkbox"/> African American/Black   <input type="checkbox"/> American Indian/Alaskan Native</p> <p><input type="checkbox"/> Asian   <input type="checkbox"/> Native Hawaiian/Pacific Islander   <input type="checkbox"/> White</p> <p><input type="checkbox"/> More than one race   <input type="checkbox"/> Prefer not to answer</p>		<p><b>Birth Year</b></p>

**Demographic data are required for reporting to our funders. Data are kept confidential and reported only in the aggregate.**

Northeastern Vermont AHEC is approved as a provider of Continuing Medical Education (CME) by the New Hampshire Medical Society, an ACCME accreditation organization. Northeastern Vermont AHEC designates this webinar for a maximum of 1.0 AMA PRA Category 1 Credits™.

**Interest Disclosure Statement:**

No interests to disclose.

**Planners :** Laura Remick, MEd, CHES, and Sarah Morgan, MD

**Presenters:** Andrea Green, MD, and Leah Costello, MD



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## Program Evaluation

PLEASE RATE THE FOLLOWING ITEMS USING THE SCORING KEY.	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
1. The program's objectives were met. <ul style="list-style-type: none"> <li>• Name a reliable internet resource appropriate for parents to research pediatric health concerns.</li> <li>• Identify two to three literacy barriers parents' face when accessing health care for their children.</li> <li>• Detail three office practice strategies encouraging families to use primary care offices for acute pediatric conditions.</li> </ul>					
2. Content was appropriate for my educational needs.					
3. The presenters were knowledgeable and effective regarding: <ul style="list-style-type: none"> <li>a. Target audience needs</li> <li>b. Current practices</li> <li>c. Communication skills</li> </ul>					

### Post Test for Continuing Medical Education Credit

PLEASE ANSWER THE THREE POST TEST QUESTIONS BELOW.

*Participants must **answer all questions correctly** on the post test to receive Continuing Medical Education credit. Certificates will be emailed within 4 weeks of receipt to those who submit the completed Registration page and Program Evaluation, and successfully complete the post test.*

1. **Identify the reliable health information resource for parents discussed in the webinar.**
  
2. **Which of the following is NOT a literacy barrier to access health care?**
  - a. Parent has no car to drive to an appointment.
  - b. Parent is unable to navigate the bus system to get their child to the clinic.
  - c. Parent is non-English speaking and unsure how to call for an appointment
  - d. Parent went to the pharmacy to pick up medication but was told there was no prescription so left.
  
3. **Strategies to encourage families to use their primary care office for acute issues include:**
  - a. Posting signs in the office and on the clinic website as well as pamphlets listing office hours.
  - b. Offering weekend and evening appointments for acute visits.
  - c. Teaching about dosing of acetaminophen & ibuprofen; when to give fever-reducing and pain medication, and offering prescriptions at well care visits.
  - d. As part of anticipatory guidance, teaching about management of diarrhea and vomiting.
  - e. All of the above.